National Payroll Week with HR Connect

4th to 8th September 2023



What is National Payroll Week?

National Payroll Week is an annual event dedicated to recognising and celebrating the crucial role that payroll professionals play in ensuring employees are paid accurately and on time.



Importance of Payroll - What is Payroll?

The main aim within the payroll department at HR Connect, is to ensure our customers are paid:

- Accurately
- Correctly
- On time
- Compliantly, in line with legislation



The bottom line is, its all about pay! Employees who are paid correctly and accurately are happy employees, and our team at HR Connect make sure this is the end goal!





Importance of Payroll - What Do We Do?

Our payroll team is responsible for:

- Paying salaries
- Applying tax codes (but we cannot change them unless HMRC tells us to)
- Ensuring tax is taken correctly
- Ensuring National Insurance is taken correctly
- Sickness pay
- Parental leave (e.g. maternity and paternity)
- Handling employee & customer enquiries

- Providing payslips
- Making payments on time (employees, customers, third parties)
- Handing deductions to HMRC
- Reporting of deductions
- Pension processing
- Pension reporting
- Testing and updating systems
- Keeping up to date with legislation, case law and best practice
- And much more

Importance of Payroll - Did You Know?

- Payroll professionals deal with over 170 pieces of legislation that effects how we do things.....and this is constantly growing!
- The current way of processing payroll (PAYE) was introduced in 1944
- The current way to report this (RTI) was introduced in 2013
- It is said that Albert Einstein quoted "the hardest thing to understand in the world is the income tax"
- 4 8 September 2023 is National Payroll Week (NPW), a chance for payroll professionals to celebrate the hard work they do
- National Payroll Week is also celebrated in the United States by the American Payroll Association, and in Canada with the Canadian Payroll Association.



Importance of Payroll - Tips & Reminders!

Here are a few key tips and reminders of some important information that help us to provide the best payroll service to you.

Make sure you send all your instructions in time for payroll. Refer to your payroll timetable to ensure you meet the deadline!

Check what your tax code means <u>here</u> on the HMRC website

Want to know more about how we calculate your Tax and National Insurance? Check out HMRC for <u>Tax</u> <u>Rates</u> and <u>NI</u>.

We have an extensive range of E-Forms available to support your HR & Payroll needs. Access them on the portal <u>here</u>.

Remember to check in to our customer portal each day for news updates and articles. Access the portal <u>here</u>.

Let us know your thoughts and send us some feedback via the customer portal

Importance of Payroll - Providing Feedback

HR

Feedback is crucial to HR Connect and enables us to continuously enhance and improve our services, to better assist your customer needs.

Check out recent feedback from our customers:

"HR Connect are fantastic! Both on the phone and over email; they were friendly, helpful and professional, as well as super-efficient! What refreshing service!"

"Fantastic service, really appreciate all the time and effort spent on this and the speed in response."

"Was able to speak to an actual person rather than just email a 'team' and they rectified the request in a few hours." "It was great speaking to someone who understood the problem immediately and had the authority and understanding to resolve it. Fantastic customer service. Thankyou!!" We'd love to hear from you and you can send us your feedback <u>here</u> on the portal.

> "Very prompt and efficient service. Clear communication with clear dates and clear deadlines. Well done and thank you very much"

- Specific payroll information guidance will be available on our portal, with a new guide presented to you each day during National Payroll Week.
- Celebrating our CIPP Re-Accreditation see the great feedback we received and meet our fantastic team who helped achieve it.
- Internal celebrations for our 1st Birthday along with some fun facts and informative guides for our teams.