



Our Employee Assistance Programme is Expanding...

Introducing additional features to our Support Line offer

Immediate access to support via phone or app



24/7 Telephone line covered by BACP accredited counsellors



24/7 Telephone legal, financial and medical support and guidance



Access to digital Cognitive Behavioural Therapy (CBT) programmes, online menopause and trauma recovery programme



Health and Wellbeing app with access to a variety of self-care resources and information



50% discount on Mental Health First Aider Courses



Discounts and perks offered to service users provided via Bright Exchange





All in addition to our existing Support Line service benefits:



Instant self-referring access available to all services without employer approval or gatekeeping



Urgent 24/7 support available by text for Staff and Pupils (all ages)



Support available for staff, pupils, partners and family



Supports the DfE's and Ofsted's Education Staff Wellbeing Charter



Unlimited access to a network of 100+ fully accredited independent BACP counsellors



Up to 7 counselling sessions provided per referral at a time and location to suit



Counselling available through face to face and remote sessions



Support Line is provided by Staff Care Services, a trading brand of Commercial Services Kent Ltd wholly owned by Kent County Council



Pricing and Billing Changes

12 Month subscription to Support Line	All-inclusive access to Support Line content for all staff, including self-referring access to our network of fully accredited BACP counsellors.	£2.00	Per employee per month	Billed monthly in arrears
Adhoc Referral to Support Line Counsellors	Adhoc access to our network of fully accredited BACP counsellors outside of a Support Line subscription (up to seven sessions).	£560.00	Per employee per referral	Billed per referral
Adhoc Additional Counselling Sessions	Adhoc access to our network of fully accredited BACP counsellors outside of a Support Line subscription	£77.50	Per additional session	Billed per additional session

Have a question?

Please contact your Account Manager for support on **0330 124 9996 (Option 2)** or email accountmanagement@hrconnect.org.uk

in partnership with

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